



EXPECTATIONS OF BEHAVIOUR FOR ADULTS

Schools are places of learning where the teaching of respect and good manners are an intrinsic part of the curriculum. Staff within the Trust treat pupils and each other with respect and in return expect pupils and parents to treat them and each other in the same way.

Our understanding of this is that:

- Language used will be polite and free from insult and offensive words
- Tone used will be appropriate and never aggressive or rude
- Personal body space will be respected and not invaded
- Requests and demands will be reasonable and realistic
- Physical violence will never be used

This understanding applies to all members of our staff, regardless of level of authority, race, colour, religious affiliation, sexual orientation, or gender.

We value partnerships with parents and take concerns seriously. From time to time there may be occasions when parents feel they need to complain. All schools in the Trust have a complaints policy and parents are expected to follow the procedures outlined. Vexatious complaints will not be tolerated by the Trust.

Schools within the Gold Rose MAT will not tolerate behaviour that breaches this understanding and reserve the right to take the following actions:

- Reporting abusive behaviour to the police
- Banning parents from all school sites within the Trust
- Taking legal action
- Withdrawing a school place for children whose parents persistently offend

All Trust staff adhere to stringent safeguarding policies and regulations that are in place to protect our pupils. We request that parents also practice this same due diligence to the children within the Trust schools and take appropriate steps to ensure their own or other children are not put at risk when using social media.

Agreed by Trust Directors and Academy Directors

Date: March 2018